

Garden City Solid Waste Services RFP Procurement

Service Providers Questions and City Responses

March 19, 2021

Garden City has compiled a list of questions and/or clarifications from the following events, sources, etc. The initial set of questions and/or clarifications was compiled during the Pre-Proposal Zoom Call held on March 11, 2021 at 2:00 pm. Additional questions were sent in via email by various companies on March 16 and 17.

1. Will the City require that the selected Service Provider provide new carts for this contract or will the City allow used carts? *The City has decided that used carts are acceptable for this contract provided they are in good condition that is deemed acceptable to the customer. If a cart is delivered by a new Service Provider that is deficient in the opinion of the customer then the Service Provider will be required to replace the deficient cart at no cost to the City. It is highly recommended that all Service Providers familiarize themselves with the condition of the existing Waste Management carts throughout Garden City and plan to deliver/provide comparable or better equipment to the customers if they are the selected Service Provider.*
2. Will the City require that glass be designated as an allowable recycling material? *The recycling materials to be picked up are defined in the Sample Waste Collection Service Agreement under Definitions, subsection e.*
3. Please provide the number of back door services and their addresses. *A copy of the City's existing back door list of 24 customers is provided below. The City declares that the Service Provider shall not increase their cost to the City for additional back door service customers until the number equals 50 at which time a negotiated modification to the pricing structure will be considered by the City for approval.*

153 AZALEA AVE	73 SMITH AVE	4028 FIFTH ST
17 RONNIE AVE	61 VARNEDOE AVE	3909 SIXTH ST
15 SMITH AVE	426 BIG HILL RD	4312 OLD LOUISVILLE RD
45 LYNN Ave	4803 AUGUSTA Rd	4804 OLD LOUISVILLE Rd # A
36 LYNN Ave	304 CHATHAM VILLA DR	4833 OLD LOUISVILLE RD
15 LYNN Ave	303 CHATHAM VILLA DR	5002 PINELAND Dr # A
110 CAMELLIA AVE	204 OLMSTEAD PL	5231 OGEECHEE RD
36 VARNEDOE AVE	4026 THIRD ST	1397 DEAN FOREST RD

4. Please confirm the Bulk Waste Pick Up date relative to the current schedule. *The Service Provider shall price out this item with the understanding that the Bulk Waste Pick Up date/week will coincide with the MSW Pick Up date/week that does not have recycling service scheduled for that same week. Under this arrangement, MSW and Bulk Waste will be picked up on the same schedule in terms of date and week. The Service Provider must declare in their proposal if they will pick up the bulk waste materials on the same date as MSW, or a different date of the same week as MSW, and any other pertinent details related to the bulk waste pick up service item.*

5. Will the City allow use of a backup truck that is older than 7 years for periods of time if newer equipment is out of service? *The City has carefully reviewed the "Service Provider Collection Equipment" section of the RFP and states the following: (1) All trucks used for waste collection must be rearloading; (2) Trucks shall not be older than three years at the beginning of the contract; (3) Trucks shall not be more than seven years old at any time during the contract such that the Service Provider will have to make sure that in the later years of the seven year contract term that Garden City has newer trucks scheduled on their routes as the Service Provider's trucks age past seven years; and (4) back up trucks will be allowed for very limited use and cannot be more than ten years old. As for back up trucks, the Service Provider will notify the City if a route will be picked up by back up truck on the morning that the Service Provider dispatches that truck on a route. The City will reserves the right to verify this information in the field at any time. The City will not tolerate extended use of a truck that is more than seven years old due to the Service Provider's newer equipment being under repair and/or out of service for an extended period.*
6. Please confirm the total number of customers and carts for this RFP. *The City has determined that for the purposes of this RFP that we currently have 1,900 customers/pick up locations and 3,800 total carts in service. Service Providers should price this RFP using these figures.*
7. Please clarify the number of quantity of yard waste that is allowed each pick up event by the Service Provider and a concern about storm debris. *The City's website states the following regarding yard waste quantity and the Service Provider should quote yard waste pick up accordingly.*

Dry Trash: *Place your dry trash materials on the curb next to your household trash container on the same day. Your loose dry trash (leaves) must be bagged in plastic or paper bags. The maximum amount of bags is 2 cubic yards which equals about 6 to 8 large paper or plastic bags.*

The City maintains ongoing contracts with 3 storm debris disposal companies for federally declared disaster storm events. As such, any debris resulting from a federally declared storm event will not be picked up by the MSW Service Provider. In the event that a severe thunderstorm, tornado or ice storm event occurs that is not a declared disaster which results in a significant increase in yard waste pick up, the City will consider a temporary increase in the cost to pick up yard waste that resulted from the severe storm event which will be negotiated at that time.

8. Please clarify the service request and pricing as it relates to collection, transport and disposal of water pollution control plant (WPCP) sludge and bar screen waste from the facility located at 1 Bud Brown Drive. *The City has requested that the Service Provider provide a unit cost for these items as per Note 5 on the Fee Proposal Sheet. The WPCP waste disposal is not part of the "no cost" service locations listed in the RFP on Page 7.*
9. Please consider allowing missed pick up data to be sent to the City the following morning after a route is picked up instead of within three hours as noted in the RFP. *Collection from a subscribing address will be considered "missed at the fault of the Service Provider" if the City has not received notification that the resident is at fault within three (3) hours. Please note this*

situation does not occur very often in Garden City such that the Service Provider should be able to compile this information and report it to the City as required.

10. In regards to the recycling service, Exhibit B references “every other Thursday” but Section 3(d) of the Sample Agreement references 2X per month service (1/2 City on first and third Thursday, other half on second and fourth Thursday). Is it every other week service or 2X per month service? *Please abide by the “every other Thursday” service. The official agreement was amended as part of this RFP exercise.*
11. In regards to the 4 yard capacity container at the WPCP, is the wastewater sludge also put into this container? If so, how often is it dumped? *No, the 4 yard dumpster at the WPCP collects bar screen debris, not sludge. It is picked up and disposed of once a week.*
12. Does the wastewater sludge pass the paint filter test? *Yes, the material passes the paint filter test.*
13. Would the City consider only allowing paper bags (no plastic bags) for the loose yard waste? *No, the City customers have become accustomed to using either paper or plastic for yard waste and we do not desire to change that option.*
14. Does the City require the residents to remove the Freon from the white goods? *The City does not currently provide bulk waste/white goods disposal services to its customers. The Service Providers should assume that the Freon will not be removed by the customer for the purposes of the Fee Proposal.*
15. Where is the yard waste and white goods currently disposed? *The City’s yard waste is currently disposed of at Waste Management’s landfill. The City does not currently dispose of bulk waste/white goods.*
16. Has a decision been made for the removal of glass from the acceptable recycling list? *See question 2 above.*
17. Will alternate proposals be accepted? *No, the City desires to procure the requested services based on the Scope of Services put forth in the RFP and in accordance with our historical pick up schedule that the customers have become accustomed to.*
18. Is multifamily included in the contract? *No*
19. How many multifamily units are included in MSW? *N/A*
20. How many multifamily units are included in Recycle? *N/A*
21. Please clarify verify the date of the first service by the selected provider. It appears the previous contract ends on 8/31/21 and carts are expected to be delivered the week of 8/23/21. *The new Service Provider (if a new one is selected) will start placing their carts out the week of August 23, 2021 as the existing Service Provider is making their last pick-ups and removing their carts before the end of their contract term on August 31, 2021. This process will*

result in customers having multiple carts from two different companies at their residence during that week but we feel this is necessary to ensure that no interruption in service occurs. The final schedule and logistics of a new Service provider coming on board will be worked out following award of the contract since the existing contract ends on a Tuesday.

22. Is temporary labor considered a subcontract? *No, temporary personnel labor is not considered a subcontractor. Another business entity would be considered a subcontractor.*
23. What is the current number of back door services? *See Question 3.*
24. How often is service at each city facility? *Same schedule as the rest of the City unless the City instructs the Service Provider otherwise as it relates to the "no cost" service.*
25. What is the dry tonnage for the belt press solids in 2020? *The wet tonnage is provided in the RFP on Page 7.*
26. Can you tell us the number of pulls at the WWTP? *See Question 11 regarding the 4 yard dumpster. As for the 20 yard dumpster, it is emptied 3 times per week on average.*
27. Is there any specific expectations regarding recycling education? *The City defers to the Service Provider on this item as noted on Page 11 of the RFP.*
28. How and who will determine back door service eligibility? *See Question 3 and the City staff has historically approved or disapproved back door service requests from customers and will retain this responsibility going forward.*
29. What determines a local business to Chatham County? Can the primary operation be in another county with ancillary locations in Chatham County? *The company headquarters must be located within Chatham County to be considered a local business.*
30. Are there specific colors desired for the carts? *No*
31. The sample contract states that the services are no exclusive. Are curbside garbage and recycling services not exclusive? *The City Attorney has stated that the City does not have authority via the City Charter to grant exclusive franchises.*
32. Can contractor submit proposals outside the scope outlined? *No, the City desires to procure the requested services based on the Scope of Services put forth in the RFP and in accordance with our historical pick up schedule and overall program that the customers have become accustomed to over the last several years.*

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